1. Drafted post-mortem documentation analyzing instances of network system failures, including required repair and restoration efforts.
2. Diagnosed network problems involving combination of hardware, software, power and communications issues.
3. Designed and implemented cloud network infrastructures, including intra- and inter-data center connections.
4. Supported users in setup and configuration of wireless bridge networks.
5. Sustained optimal sender score on two IPs, enhancing inbox delivery and corresponding metrics while improving delivery metrics from [Number]% to [Number]%.
6. Oversaw junior-level [Job title], directing work orders while monitoring performance metrics and consumer feedback.
7. Remotely analyzed and diagnosed complex network faults for [Type] end-users, recommending and implementing corrective measures.
8. Managed and administered load balancing tasks for [Type] networks, routing and shaping traffic to reduce service interruptions and network strain.
9. Improved overall user experience through support, training, troubleshooting, improvements and communication of system changes.
10. Managed full network stacks including [Type] and [Type], maintaining uptimes of [Number]%.
11. Established, repaired and optimized networks by installing wiring, cabling and devices.
12. Utilized source code control for tracking configurations and changes.
13. Delivered network technology training to junior team members and end-users, enhancing knowledgebase and team productivity.
14. Diagnosed and executed resolution for all network and server issues.
15. Monitored network hardware operations to evaluate proper configuration.
16. Designed and evaluated WAN and LAN connectivity technologies.
17. Investigated and corrected problems with printers, copiers and other peripheral devices.
18. Managed system-wide operating system and software deployments, as well as related software upgrade problems.
19. Performed network security design and integration duties.
20. Set up hardware and software in optimal configurations to meet network performance requirements.